



## **Kunstraum LLC Privacy Policy**

05.10.2023

Kunstraum LLC (“Kunstraum,” “We,” or “Us”) collects and uses personal information in order to provide its products and services. This Privacy Policy describes the information we collect, the purposes for which we use it, the parties with whom we may share it, and your choices with respect to such information. To the extent permitted by applicable law, your use of **Kunstraum’s** products and services constitutes your acknowledgment and/or consent to the practices described in this Policy.

This Privacy Policy is subject to the **Kunstraum LLC** Terms of Use (the “Terms”). Capitalized terms that are not defined in the Privacy Policy have the meaning given to them in the Terms.

### **I. The information that we collect:**

Kunstraum collects personal information:

#### **a. When you provide it to us.**

This may include your:

- name
- contact information, such as your email address and phone number;
- home/office address
- credit card information
- bank information
- government identifiers, such as your driver’s license number or Social Security number;
- profile picture
- age or date of birth
- survey information
- education or experience history
- customer service communications
- any other information that you provide to us when you complete forms, including on our website, surveys, or otherwise provide us with information

#### **b. When you use our products or services or visit our website(s).**

This may include your:

- order and usage history
- transaction information
- location data, which we may collect through our apps (if applicable) or when you access our website using a mobile device



- information created when you communicate using our products or services, including the content of such communications and the time/date of the communications.
- information automatically collected when you visit our website(s) using your computer or mobile device, including your IP address or other device address or ID, web browser and/or device type, hardware and software settings and configurations, the web pages or sites that you visit just before or just after visiting the Site, the pages you view on the Site, your actions on the Site, and the dates and times that you visit, access, or use the Site.

This may also include information collected via one or more “cookies” when you visit our website(s). Cookies are small text files that are stored on browsers or devices by websites, apps, online media, and advertisements. We use cookies and similar technologies for purposes such as remembering user preferences and settings, determining the popularity of content, delivering, and measuring the effectiveness of advertising campaigns, and analyzing traffic to our website. You may be able to decline our cookies through your browser settings; however, this may interfere with your ability to use our website or certain features in our website.

## **II. How we use the information we collect:**

Kunstrraum uses the personal information that we collect:

### **a. To provide our products and services.**

For example, we use personal information to:

- create/update your account
- process orders
- process payments
- generate and send you receipts
- enable deliveries
- perform necessary operations to maintain our services, including to troubleshoot software bugs and operational problems; to conduct data analysis, testing, and research; and to monitor and analyze usage and activity trends
- communicate with you regarding our products and services, and/or your account;
- evaluate applications for our programs

### **b. Customer support**

Kunstrraum uses the information we collect to provide customer support, which may include investigating and responding to complaints.

### **c. Marketing**

Kunstrraum may use personal data to market our services to our users. This includes sending users communications about our products, services, features, promotions, updates, and events. We may



do so through various methods, including email, text messages, social media, and ads on third party platforms.

#### **d. Legal proceedings and requirements**

We may use personal data to investigate or address claims or disputes relating to use of Kunstrraum's services, to satisfy requirements under applicable laws, regulations, or operating licenses or agreements, or pursuant to legal process or governmental request, including from law enforcement.

### **III. When we share your information**

We may share your information with third parties in connection with providing our products or services. This may include sharing your information with:

- vendors and service providers
- payment processors and facilitators
- cloud storage providers
- social media companies, such as Facebook or Instagram, in connection with our use of their platforms to communicate with our users
- marketing partners and marketing platform providers, including social media advertising services, advertising networks, third-party data providers, and other service providers to reach or better understand our users and measure advertising effectiveness
- Google Analytics or a similar service to help us analyze how users use our website
- consultants, lawyers, accountants, and other professional service providers

Kunstrraum may also share your information if we believe it's required by applicable law, regulation, operating license or agreement, legal process or government request, or where the disclosure is otherwise appropriate due to safety or similar concerns. Kunstrraum may also share your information with others in connection with, or during negotiations of, any merger, sale of Kunstrraum assets, consolidation or restructuring, financing, or acquisition of all or a portion of our business by or into another Kunstrraum.

### **IV. Additional information**

#### **a. Opt-out from communications**

As explained above, we may use your e-mail address or other personal information to send you promotional materials. You can opt-out of receiving promotional communications by following links provided in the messages, by updating your account preferences through the Services, or by contacting us directly at [info@kunstrraumllc.com](mailto:info@kunstrraumllc.com).

#### **b. Visitors from Outside the United States**



Kunstraum operates in the United States, and any personal information collected pursuant to this Privacy Policy may be accessed from and/or stored by Kunstraum, or those acting on Kunstraum's behalf, in the United States. If you use Kunstraum's products and services from outside the United States, you acknowledge that your personal information may be transferred to or accessed from the United States, and consent to such transfer or access.

**c. Requests and inquiries**

To submit a request relating to your personal information, or other inquiries regarding the information in this Privacy Policy, please contact us by e-mail at [info@kunstraumllc.com](mailto:info@kunstraumllc.com).

**d. Updates to this Privacy Policy**

We may update or make other changes to this Privacy Policy from time to time. We recommend revisiting this page periodically to make sure that you have the most recent information regarding our collection and use of your personal information. To the extent permitted under applicable law, we will understand your use of our website, products, or services after an update to this Privacy Policy to reflect your consent to the practices described in this Privacy Policy.